

# **Statement of purpose**

Health and Social Care Act 2008

## **Part 2**

### **Aims and objectives**

Please read the guidance document *Statement of purpose: Guidance for providers*.

### **Aims and objectives**

*What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose*

#### **THE FAMILY PRACTICE**

To provide a means for the general public to receive medical consultation, Examination, and diagnosis by a General Medical Practitioner, Practice Nurse, and other associated health service including, but not limited to, Midwifery, Phlebotomy and Drug Team liaison at the practice.

The service is to be provided in courteous, peaceful, practical, professional and comfortable surroundings. The Practice will aim to provide the best possible healthcare within the scope of the NHS. It will be free at the point of use for the vast majority of services, however, any charges for services not covered by the NHS, will be made clear to the patient in advance of those services being carried out.

The Practice will strive to maintain patient equality at all times and all fully registered patients will be afforded the same level of service regardless of age, sex, disability, sexual preference, ethnicity, nationality or religious beliefs.

The Practice will strive to provide the very best in general medical services and prides itself in being a whole person centred diagnostic and management service. Our services will include, but are not necessarily limited to, disease prevention, health promotion, management of acute and chronic illnesses, routine immunisations and travel health, family planning, cervical smears, antenatal and post-natal care.

In order to provide the best possible healthcare, we need support from our patients, whereby they take responsibility for their own health and the practice will continuously look at ways and means in order to enable them to do this, by educating and informing patients through our website as well as other lines of communication.

The Practice will continue to look at ways in which it can become more efficient without compromising on quality, however, patient support is needed to help us to achieve this.

The spiritual, social, psychological and physical aspects of each person are fully considered. The Practice seeks to meet the need of people to understand and know about their own bodies, sharing the responsibility of each patient's healthcare equally. It achieves this by allowing patients time in a comfortable environment with a person who is knowledgeable and can help them in most areas of their medical requirements. If the Practice is not able to provide the expertise required on site, it will make referrals to the appropriate healthcare professionals in order to help the patient.

The Practice will offer a wide range of appointment times from morning to late evening, Monday to Friday.

Emergency Equipment will be maintained this includes a defibrillator, provision of oxygen, nebulisers and emergency medications.

Box will expand if completed using a computer